

For More Information:

Call the CRDAMC Beneficiary Services Branch at 254-288-8155 or visit their office in the TRICARE Service Center (Bldg. 36023) on Fort Hood.

The Beneficiary Services staff are available between the hours of 7:30 a.m. - 4:15 p.m. Monday thru Friday (except holidays).

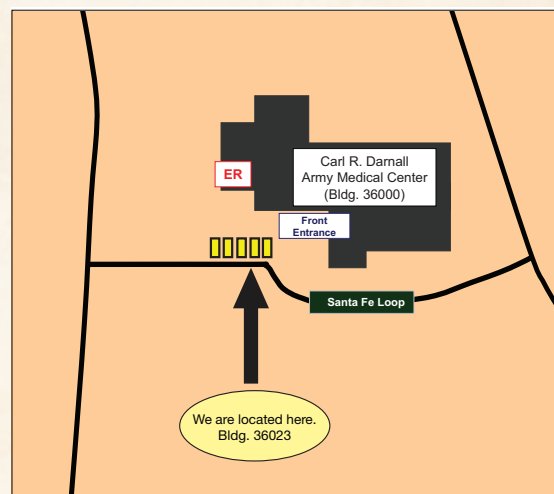
Who to contact if you have a Civilian Primary Care Manager (PCM)

If you are enrolled to and referred by a civilian PCM, you must contact the TRICARE Regional Office (TRO) South Travel Benefit Program Manager at 800-554-2397 for instructions prior to traveling.



DARNALL
ARMY MEDICAL CENTER

Where We're Located



www.crdamc.amedd.army.mil

Carl R. Darnall Army Medical Center
36000 Darnall Loop
Fort Hood, Texas 76544

Public Affairs & Marketing Office
CRDAMC HO 781 (Revised 1 May 2010)



**TRICARE Prime
Travel Benefit
Information**

Prime Travel Benefit

National Defense Authorization Act (NDAA) 2001 authorized the payment of transportation expenses for TRICARE Prime enrollees referred to travel for medically necessary, non-emergent outpatient and inpatient specialty care that is located greater than 100 miles (one way) from their Primary Care Manager's (PCM's) office (Joint Federal Travel Regulation 7960).

A non-medical attendant is authorized to accompany a non-active duty TRICARE Prime patient that meets certain criteria (Joint Federal Travel Regulation 7961).



Who may qualify

TRICARE Prime beneficiaries (Active Duty Family members, retirees, and retiree family members) enrolled in Prime and who have been referred over 100 miles (one way) may qualify for some reimbursement of travel expenses.

Active Duty personnel are not covered by the TRICARE Prime Travel Benefit Program.

Non-Medical Attendant Criteria

- If a non-medical attendant (NMA) is medically necessary, documentation from the provider indicating the medical need for an NMA is required.
- Round-trip transportation and travel expenses are authorized for one NMA.
- The attendant must be a parent, guardian, or another adult member of the patient's family (over 21 years of age).

Things needed prior to preparing travel reimbursement documents

- Referral entered in the electronic medical records system by the Primary Care Manager
- Proof of pending appointment: date, time and location of appointment.
- Documentation for the medical necessity of a non-medical attendant (NMA).

Reimbursables

The patient or family member is responsible for presenting proof of a kept appointment. Itemized receipts are required for all expenses; receipts must include date, time, location, name of item, cost per item, tax, tip and total charge.

Reasonable travel expenses are: Cost of meals, gasoline, parking fees, public transportation, and lodging. Maximum use of government transportation is required. When government transportation is not available or appropriate, beneficiaries are expected to use the least costly mode of transportation.

Reimbursement for lodging is only authorized if the physician requests an overnight stay for medically necessary reasons.

Reimbursement is for actual expenses incurred, up to the government established per diem rate for the area where the specialty care is received.